

‘Access Champion’ Volunteer – Cultural Services

‘Access champions’ through their actions & dedication ensure everyone feels seen and supported at 1435.

Access Champion Volunteers focus on offering, inclusive visitor experiences for everyone, aiming to make the museum and theatre space at 1435 as accessible as reasonably practical.

By joining in you could:

- Share your passion for access and inclusion and enable our visitors to have a great experience.
- Draw on your own lived experience to help and enable others.
- Enjoy new experiences and learn more about Chesterfield’s heritage & theatre
- See first-hand the rewarding results of helping visitors have a great time
- Be part of a new Volunteer team and be the first to spend time in the newly renovated 1435 Theatre & Museum

This role may be for you:

- If you have a passion for access and inclusion, enjoy making people feel welcomed and want to make a real difference for our visitors with disabilities.
- If you have lived experience of the barriers faced by audiences and visitors with disabilities to ticketed events & places of heritage.
- If you have a love of the theatre, performing arts, or heritage.

We want all our volunteers to have a positive volunteering experience with us and feel welcomed. So, volunteers will:

- Be provided with induction, training, equipment, and reasonable adjustments to do the role well & safely.
- Be offered reasonable expenses to cover agreed travel costs between home and place of volunteering
- Have access to support, updates, and rotas via an app/website (alternative formats available as required)
- Be treated with dignity and respect &
- Have a positive, safe, and supportive volunteering environment

Please note: this role is purely voluntary, and this arrangement is not meant to be a legally binding one or an employment contract

What's involved:

- Providing a warm and friendly welcome to our visitors at 1435, and ensuring they have a memorable, and enjoyable visit.
- Offering support & sharing knowledge of the accessibility facilities available at 1435 to empower the visitor to get the most out of their visit. e.g. Assisted hearing system. Signed performance, touch tours etc.
- Providing guidance on how to access the building, location of lifts, ramps, accessible facilities (changing place, accessible toilets), equipment & catering, and who to ask for support during the visit.
- Having great conversations with our visitors, listening to their needs and answering any questions & ensuring everyone feels welcome.
- Working collaboratively with Cultural Services staff & fellow volunteers
- Supporting duty manager/building controller with evacuation of the building as required in an emergency
- Supporting the promotion of Cultural services opportunities
- Becoming familiar with the council's health and safety policy, and completion of volunteer training.
- Time commitment – ideally once per week (4 – 5hour sessions) or more if you can.

Flexible volunteering opportunity – morning, afternoons, evenings and weekend opportunities available.

All Chesterfield Borough Council Volunteers are expected to:

- Act professionally, respectfully, and responsibly
- Be reliable and punctual
- Follow the Chesterfield Borough Council volunteer policy and volunteer written agreement
- Respect confidentiality and data protection
- Refrain from taking on duties beyond their agreed role

In this role you will be personally helping Cultural services to:

- Enhance visitor experiences for disabled people
- Helping to create an amazing community spirit, promoting inclusivity, diversity, and equal opportunities &
- celebrate our local culture

Contact:

Claire Watson – Volunteer Coordinator, Cultural services.

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Telephone: 01246 345164

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